

Remote Eyes® Video Patrol™

The Remote Eyes Video Patrol security service gives you many of the advantages of a private security guard without the management headaches and at a fraction of the cost. Protecting your commercial or residential property with the Remote Eyes Video Patrol security service allows you to stop undesirable activities before they get started. Subscribe to the Remote Eyes Video Patrol security service to address security issues throughout your portfolio of properties.



Service Features

- > UL-listed Command Center staffed 24x7 with qualified monitoring personnel
- > Custom patrol schedules for each property
- > Weekly reports of patrols and incidents found
- > Expert consulting on security improvements
- > Audio communication with on-site guards (additional fee)
- > Forensic data collection and report preparation (additional fee)

Supplement On-Site Guards

The typical on-site guard patrol is both predictable for the “bad guys” and ineffective because it consists of a pre-determined round of station visits instead of a direct response to incidents in progress. Remote Eyes Video Patrol supplements the traditional on-site guard service by using our UL-listed Command Center and 2-way audio communication to direct the on-site guards to where they are needed. The result is a more effective use of your on-site guard resources and a more efficient spend of your security dollars.

Manage On-Site Guards

The delivery of on-site guard service is a manual, labor-intensive business. On-site guards require management oversight, just like any other employees or contractors. Remote Eyes Video Patrol provides audit and reporting functions to assist you in managing your on-site guards. Remote Eyes Video Patrol tells you if your guards are reporting to duty on time, making their rounds on schedule, and performing their duties in a professional and alert manner.

Alternative to On-Site Guards

Remote Eyes Video Patrol can also be used as an effective alternative to the traditional on-site guard service. In many cases, our Command Center monitoring personnel can use remote audio to successfully manage incidents in progress on your premises. We also have the option of dispatching local law enforcement or local private security firms on demand if the incident cannot be contained remotely.

Affordable Guard Service

Many businesses have a need for an on-site guard service, but cannot find room in their operating budgets. Remote Eyes Video Patrol provides these businesses with a security service that is in many respects as effective as a live, on-site guard, but at a fraction of the cost. Even the leanest operating budget can find room to support the Remote Eyes Video Patrol security service.

Service Applications

Remote Eyes Video Patrol addresses security needs for multiple types of property:

- > Residential multi-tenant complexes
- > Commercial office space
- > Shopping malls
- > Parking lots
- > Retail shops
- > Dining establishments
- > Entertainment complexes
- > Hotels
- > Government facilities
- > Critical infrastructure (Homeland Security)

Specifications

States Covered

Alaska	Maine	New York
Arizona	Maryland	North Dakota
Colorado	Massachusetts	Ohio
Connecticut	Michigan	Pennsylvania
Delaware	Minnesota	Puerto Rico
Georgia	Mississippi	South Carolina
Hawaii	Montana	South Dakota
Idaho	Nebraska	Vermont
Iowa	Nevada	Washington, DC
Kansas	New Hampshire	West Virginia
Kentucky	New Jersey	Wisconsin
Louisiana	New Mexico	Wyoming
Indiana (except Indianapolis)	Missouri (except St. Louis)	

Future Coverage

California	North Carolina
City of St. Louis	Rhode Island
City of Indianapolis	Tennessee
Florida	Texas
Illinois	Virginia

Supported DVRs

REMOTE EYES	MACE
March Networks	DigiNet
Electronics Line	Pelco
Dedicated Micros	Samsung
General Solutions	Speco
Geovision	Everfocus

How to Order

Use the following part numbers to order RVP service packages:

Part Number	Description
RVPPB0508	Panic button video verification and response (includes "voice down" and dispatch) for 8 cameras, 5 events per month
RVPPB0516	Panic button video verification and response (includes "voice down" and dispatch) for 16 cameras, 5 events per month
RVPPB1008	Panic button video verification and response (includes "voice down" and dispatch) for 8 cameras, 10 events per month
RVPPB1016	Panic button video verification and response (includes "voice down" and dispatch) for 16 cameras, 10 events per month
RVPPB1508	Panic button video verification and response (includes "voice down" and dispatch) for 8 cameras, 15 events per month
RVPPB1516	Panic button video verification and response (includes "voice down" and dispatch) for 16 cameras, 15 events per month
RVPVE3008	Video escort on demand from customer (call central station to request escort); 8 cameras, 30 escorts per month
RVPVE3016	Video escort on demand from customer (call central station to request escort); 16 cameras, 30 escorts per month
RVPVE6008	Video escort on demand from customer (call central station to request escort); 8 cameras, 60 escorts per month
RVPVE6016	Video escort on demand from customer (call central station to request escort); 16 cameras, 60 escorts per month
RVPIV3008	Video patrol response to intelligent video event (e.g. loitering, perimeter intrusion, crowd gathering, etc.); 8 cameras, 30 events per month
RVPIV3016	Video patrol response to intelligent video event (e.g. loitering, perimeter intrusion, crowd gathering, etc.); 16 cameras, 30 events per month
RVPIV6008	Video patrol response to intelligent video event (e.g. loitering, perimeter intrusion, crowd gathering, etc.); 8 cameras, 60 events per month
RVPIV6016	Video patrol response to intelligent video event (e.g. loitering, perimeter intrusion, crowd gathering, etc.); 16 cameras, 60 events per month



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